



Paul Lombard, Manager:
Monday-Friday 8h00 am to 4h00 pm
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Dear Stéphane Cyr and Council for the Municipality of Clare,

This year will mark our 30th anniversary, and we are honored to still be able to offer a much-needed service to the Municipality of Clare.

It is important to note that Le Transport De Clare Society is the pioneer of such transportation and has grown to 22 more services offered like us across the Province.

In 2025-2026, Le Transport de Clare Society will have logged over 700,000 km and transported more than 19,500 passenger one-way runs. Most of our clients deal with financial challenges, disabilities, or health issues and have no access to other means of transportation. We are happy to say that we have been able to assist with most of the transportation requests we have received. Thanks to private and corporate donations, our 50/50 draw, the Municipalities of Digby and Clare and the Province, we have been able to subsidize the trips for passengers who cannot afford the full fare.

Medical trips are still our main priority, and we are increasingly aware of the impact our service has on improving the wellbeing and mental health of our clientele. Depression among seniors, persons with disabilities and people affected by poverty is a huge health concern. We do not only provide our clients with a ride to their appointments but also offer an opportunity for them to get out of the house, enjoy conversation, friendship, and compassion. This is why when we bring people to their appointment, we also offer them the choice of 2 extra stops to run errands afterwards. For many clients, this is their only opportunity to get out. In adding these extra stops, we hope to give them an opportunity for social interaction with their community and help brighten their day. In addition to the door-to-door services we offer, we also offer charter services. We currently have 12 commercial vehicles in our fleet, including 2 Electric cars along with access to 5 volunteer cars.

Electric cars have proven to be beneficial with lower operating costs, thus saving fuel costs. Operational cost of the EVs is just under 5 cents per kilometer with a combined mileage of just under 100,000km.

We are asking for funding in the amount of \$30,000.00 for the 2026-2027 fiscal year.

Note: Social Services do not pay for medical trips for those 65 and over leaving us subsidizing many medical trips.

The Board of Directors and employees are fully committed to the Transport de Clare Society and will do our best to uphold and increase all the services we offer to the citizens of Clare. If you have any suggestions for how we can improve our services to our community, please let us know. Please do not hesitate to contact me with any questions or concerns you may have. We are available and willing to provide a presentation to the council if needed. We look forward to growing our partnership with the Municipality of Clare to provide safe, affordable, accessible transportation to the residents of all the Municipality of Clare.

Thank you all very much for your continuing support.

Paul Lombard, Manager